Mitel Mobility Solutions

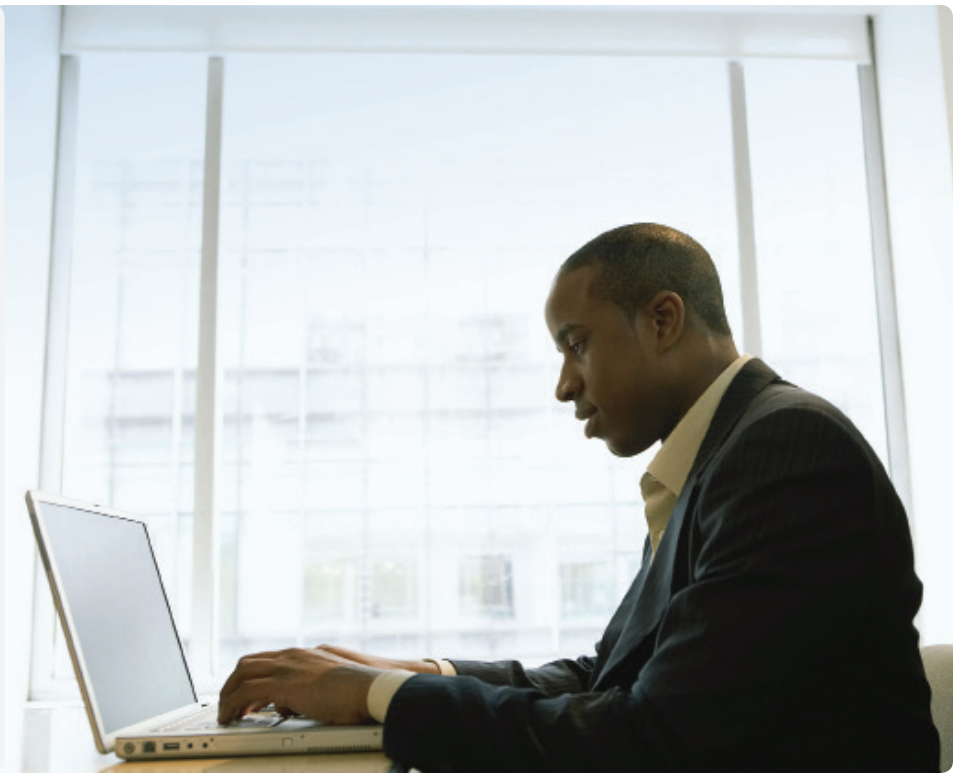
Freedom to work – anytime, anywhere, on any device

With today's diverse workforce, communications solutions must conform to the needs of individuals and organizations, not the other way around. Whether desk workers, on-premises mobile workers, teleworkers, or fully-mobile workers, users demand the same feature-rich communications experience they have in the office, no matter where they are or what device they are using.

Mitel
Powering connections

Key Benefits

- An "in-office" communications experience from anywhere
- Freedom for on-premises mobile workers
- Work at home or from any remote location
- Choose the mobile device that works best for you
- Dynamic extension / express
- Hot desking



Set Yourself Free

Mitel® Mobility Solutions are a continuum of Mitel's Freedom Architecture, leveraging the same single software stream to deliver a consistent user experience wherever business happens. This approach gives you the freedom to choose the device or devices, the network type, and the environment—dedicated or virtualized—to support individual communication preferences and requirements without compromise or added complexity.

Mitel Mobility Solutions move with you from moment to moment to ensure that you're always in touch, regardless of your location, and give you:

- *Freedom of an "in-office" communications experience from anywhere*
- *Freedom to use almost any mobile device you choose*
- *Freedom of a single identity, with one phone number, voice mailbox, and extension*

Break Free with Mitel

Mitel's Freedom Architecture makes it easy to deliver tailored communications solutions to meet the individual needs of your end users:

FREEDOM FOR ON-PREMISES MOBILE WORKERS

Employees can break free with one phone number that follows them wherever they need to be, along with the same features and functionality of their desk phone and desktop on their mobile device, so they can stay connected and be more productive, regardless of their location.

FREEDOM FOR TELEWORKERS

Employees can break free of the confines of a cubilce, whether it's occasionally or 100 percent of the time, they can work remotely yet be provided with the same functionality and features they would have at the office.

FREEDOM FOR MOBILE WORKERS

Employees can break free with the ability to choose the mobile device that works best for them, with a single phone number and voice mailbox, and the freedom of having their availability updated automatically so customers and colleagues always know when, where, and how best to reach them.

Flexibility + Simplicity = Freedom

That's the formula for Mitel's Freedom Architecture. Combining our powerful call control solution with a rich suite of flexible options gives organizations the freedom to implement flexible, tailored communications solutions– without complexity.

The heart of Mitel's Freedom Architecture is the Mitel MiVoice Business, a single software stream that underpins a diverse spectrum of communications capabilities and configurations. MiVoice Business call control software allows you to operate your communications system with flexibility, ease, and reliability on your choice of platform such as the family of Mitel 3300 Controllers, industry standard servers from Oracle®, HP®, IBM®, and Dell®, or on the VMware® vSphere™ 4 (or higher) virtualization platform.

MiVoice Business's embedded Dynamic Extension and MiVoice Office 250's embedded Dynamic Extension Express solutions provides your business with the ultimate in cost-effective, "no compromise" mobility by letting your employees connect multiple devices, regardless of make, with your business desk phone, so all of their phone numbers collapse into one, giving them a single identity through their business extension.

Freedom to Choose

The power to build solutions to the precise needs of your end users: that's freedom. Feel free to add any of these applications to build your own freedom architecture with Mitel:

DYNAMIC EXTENSION / EXPRESS

Embedded within Mitel's MiVoice Business and MiVoice Office 250 is the Dynamic Extension / Dynamic Extension Express solution, which provides employees with the ability to link other personal communication devices, such as the MiVoice 5610 DECT Handset, a Mitel teleworker phone, home phone, and mobile device, with their desk phone, so that all devices ring when a call comes into their main extension. This way the employee has a single identity – with one phone number to promote to clients (their extension) and voice mailbox to check for new messages.

HOT DESKING

Mitel's MiVoice Business and MiVoice Office 250 solutions provide the ability for employees to log into any Mitel MiVoice phone, located within the business, and make it their own – including the remapping of all personal keys, presence status information to co-workers, and voice mailbox message indication and access. Now as an employee moves around the business they are able to quickly make any available MiVoice phone their own – such as phones located in a conference room, at home (teleworker) or in an empty office. If the employee often travels between different offices, local or remote, they are able to log into a MiVoice IP phone located at the remote site, as well.*

*Supported on the MiVoice Business solution only

MiCOLLAB

MiCollab brings together a full complement of business-critical software applications on a single server to give organizations freedom of choice in deploying their unified communications solutions. This scalable solution – including MiCollab Client, MiCollab Mobile Client, MiCollab Client Softphone, Unified Messaging, Speech Auto-Attendant, Audio, Web and Video Conferencing, and Mitel Teleworker Solution – enables IT departments to deploy applications based on individual user needs, with a simple, single point of access through the MiCollab Client for a consistent user experience. Integration with MiVoice Border Gateway (MBG) provides secure connectivity between LAN and public Internet, allowing Mitel call control to work seamlessly behind company firewalls.

MiCOLLAB CLIENT

MiCollab Client provides a single access point for all business communication and collaboration needs, along with real-time access to everyone in the organization—on or off the premises. MiCollab Client additionally offers user Web Portal and Mobile Clients that provide Chat and Dynamic Status capability along with easy viewing of corporate contacts and presence information; call history details; voice mail message details; and downloading and playing voice mail messages –from virtually any

smartphone and /or tablet. MiCollab Client Softphone adds Voice and Video calling over Wi-Fi and Mobile 4G networks.

MiCOLLAB MOBILE CLIENT

With MiCollab Mobile Client, users of mobile devices that operate on BlackBerry®, Android™, and iPhone® based operating systems, can benefit from the same advanced unified communications capabilities provided by MiCollab Client, but in a form factor that has been optimized for their mobile device (smartphone or tablet). This includes Single Business Identity outbound calling, Chat and Dynamic Status-based call routing along with the easy viewing of corporate contacts and presence information; call history details; voice mail message details, but with the added benefit of location-based presence, via GPS, Wi-Fi or Bluetooth enabled Dynamic Status updates. The MiCollab Mobile Client Softphone adds Voice calling over Wi-Fi and Mobile 4G networks with the ability to handoff active voice calls between Wi-Fi and Cellular networks on the go. The softphone client for Andriod and iOS based devices also add video calling over Wi-Fi and Mobile 4G networks.

MITEL TELEWORKER SOLUTION

Mitel Teleworker Solution provides the ability for employees to have an IP-based work phone located in their home office that is always connected and ready at a moment's notice. Through the combination of Mitel unified communications solutions such as, hot desking or phone twinning, employees can choose to simply log in or out of the phone or make it part of a cohesive ring group, so that they simply toggle the need for the device to ring on or off.

When used in combination with the MiCollab Client Softphone the need for an actual desk phone is removed, since the employees laptop is transformed into their portable office that can be taken with them whenever they go.

MITEL MOBILE**

Unify your office and wireless communications services with Mitel Mobile Wireless Voice and Data Services from Mitel NetSolutions®. Mitel Mobile is the latest addition to a robust family of business-focused Mitel NetSolutions offerings to meet all your communications needs:

- *Enhanced local services*
- *Long distance services*
- *Complex data networks*
- *Internet connectivity*
- *Complete managed services*

Business customers receive coverage and benefits associated with the Mitel Mobile nationwide 3G wireless network, the latest device options, enterprise-wide bundling with wireline SIP Trunk access, and employee wireless minutes shared across your organization.

**Only available in the United States

About Mitel

Mitel® (Nasdaq:MITL) (TSX:MNW) is a global leader in business communications that easily connect employees, partners and customers -- anywhere, anytime and over any device, for the smallest business to the largest enterprise. Mitel offers customers maximum choice with one of the industry's broadest portfolios and the best path to the cloud. With more than US$1 billion in combined annual revenue, 60 million customers worldwide, and #1 market share in Western Europe, Mitel is a clear market leader in business communications. For more information, go to www.mitel.com.

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